

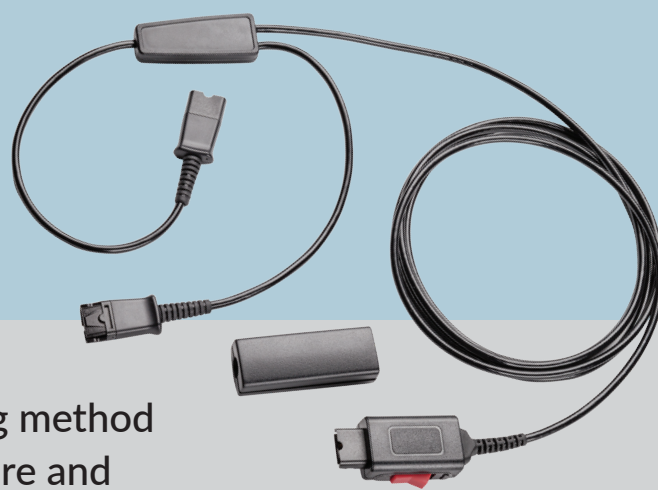


## WHY QUICK DISCONNECT (QD) HEADSETS?

Call center headsets need to be flexible and enable connection to any technology that supports them. Whether your employees are using a legacy desk phone in the office, PC-based softphone for hybrid working, or a smartphone for working from home, they will benefit from a quick disconnect headset.

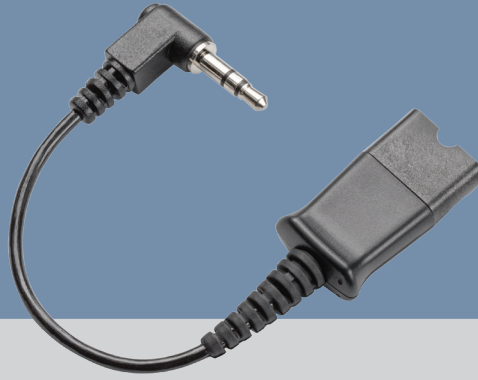
### LET'S LOOK AT SOME NUMBERS

# 02



'Side-by-side' is a highly effective training method in Call Centers. Two employees (a new hire and an experienced associate) sit side-by-side and join the same calls. This is enabled by a Y-Adapter cable and Poly Quick Disconnect (QD) headsets.

# 3.5



The size (in mm) of a headset socket on many smartphones. Need to get employees working from home set up but aren't sure if their broadband will suffice? You can provide locked down mobile phones with a 3.5 mm headset connector and re-use your existing headsets.

# 75



The model number on the Poly DA75 smarter digital adapter that enables connection between a PC and a softphone or soft client. This is a dedicated call center device, so there aren't any distractions for the employee—leading to shorter calls

# 700



The number of configuration options on the MDA500 audio processor—giving a Quick Disconnect (QD) based headset unlimited compatibility with desk phones. Don't worry, it's easy to setup as most phones work with the default settings.

# 30,000



This is the minimum number of times we test the disconnect and reconnect of the Quick Disconnect (QD) cable. That's 30 times a day, 5 days a week, 48 weeks a year, for over 4 years! All to ensure top durability.

WANT TO KNOW MORE ABOUT OUR GREAT RANGE OF POLY QUICK DISCONNECT (QD) HEADSETS?



## VIEW OUR CALL CENTER SOLUTIONS

[WWW.POLY.COM/CALL-CENTER-HEADSETS](http://WWW.POLY.COM/CALL-CENTER-HEADSETS)