

WH62/WH63 Portable

PC

Before using the softphone on a PC, please check the softphone compatibility.

OS	Connectivity	Softphone	Supported Function
Windows 8.1 or higher	WDD60	Skype for Business	Answer/end/reject/redial a call Hold/resume a call Multiple calls control
MAC 10.14.6 or higher	Dongle	Microsoft Teams	Mute/unmute Volume adjustment Volume synchronization

Note:

1. Redial and reject are not supported when using the Microsoft Teams client.
2. Answering a new incoming call in multiway calls is not supported when using the Microsoft Teams client.

Desk Phone

Firmware Version	Phone Model	Connectivity	Description
Yealink		WDD60 Dongle	1. Supported features for Yealink phones: Basic function* & Enhanced function** 2. Supported features for Poly/SNOM phones: Basic function*
V86	T53, T53C, T5XW, T58A, VP59		
V85	T53, T5XW, T58A, VP59		
V84 SP4	T53, T5XW, T58A		
V84	T53, T5XW		
V83	T58A, VP59		
V9	SFB phone T56A/T55A/T58A/MP54/MP56/MP58		
V15	Teams phone T58A/T55A/VP59/MP54/MP56/MP58		
Poly			
Poly VVX x50 (VVX 250/350/450)			
Poly VVX x01 (VVX 401/501)			
Poly VVX x11 (VVX 411)			
SNOM			
SNOM D765			
SNOM D385			
SNOM D735			

* Basic function: Answer call / Mute / End call

** Enhanced function: Audio optimization / Redial / Call hold / Volume synchronization / Multiple calls control (Enhanced function is only applicable to the Yealink phones running firmware version 85 or later)