

# Poly EncorePro HW720 Binaural Headset + Carry Case TAA

## Better contact center calls

A high-performing headset is the foundation for a great contact center experience. EncorePro 700 Series features excellent noise canceling for accurate voice interactions and fewer repeats. So, both caller and agent feel heard and secure.



\*Product image may differ from actual product

### Empower your agents

Enjoy all-day comfort, superior audio quality, and built-in control. A better call center experience benefits both teams and customers, ultimately leading to improved business outcomes.

### Hear every word

Perfect for busy contact centers, these headsets guarantee clear and distraction-free communication, allowing both parties to hear each other without any difficulty. Thanks to precision positioning and effective noise cancellation.

#### Noise-canceling mic

Experience richer and clearer conversations with our wideband audio and noise-canceling microphone. Say goodbye to listening fatigue as it reduces strain and enhances the overall call quality.

#### Unique boom design

Conveniently situated microphone arm stays clear of user's peripheral vision while the unique, extendable boom ensures precise positioning and enables optimal noise cancellation.

#### Sleek design + materials

Enjoy an elegant, satin finish and slim, stylish design that adds a touch of sophistication. Our headsets feature premium nylon composite materials, ensuring an ultralightweight design without compromising on durability.

#### Expanded compatibility

Walk away from your desk with a click thanks to Poly Quick Disconnect (QD) technology that works with any Poly QD adapter.

Datasheet

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## Specifications



### Connectivity and communications

**Connection type:** Wired USB Type-A

**Ear cushions:** Artificial leather (surface material)

**Headphone type:** On-ear

### Audio

**Audio features:**

Noise cancellation (NC)

Passive noise cancellation (PNC)

**Microphone type:** Omnidirectional

**Microphone bandwidth:** 100 Hz to 6.8 kHz

**Speaker bandwidth:** 80 Hz to 20 kHz

**Speaker size:** 28 mm

**Frequency response (microphone):** 100 Hz to 6.8 kHz

### Environmental

**Acoustic protection technology:** SoundGuard<sup>1</sup>

### Minimum system requirements

USB Type-A port

### Weight and dimensions

**Product Primary Color:** Black

**Package dimensions (Imperial):** 6.89 x 5.87 x 2.17 in

**Package dimensions (metric):** 175 x 149 x 55 mm

**Cable length (Imperial):** 35 in

**Cable length (metric):** 890 mm

**UPC number:** 197497173765

**Product number:** 805H6AA

### Warranty

Poly standard two-year limited warranty

### What is in the box

Headset

#### Key Selling Points Footnotes

<sup>1</sup> Visit <https://www.poly.com/us/en/products/headsets/encorepro/encorepro-700> for more detail.

#### Feature Messaging Footnotes

<sup>2</sup> Available on QD models only.

#### Technical Specifications Footnotes

<sup>1</sup> Protects against Acoustic Shock by limiting sounds to below 118 dBA.